

APPENDIX B: Components and code scheme

Component	Description	Codes from code scheme
Holistic, family-centered approach	A holistic approach of needs and strengths of all family members.	Family-centered focus Broad focus on needs Social Network
Address a broad range of needs in a timely manner	Timely support, tailored to a family's needs.	Timely signaling Prevention Access to care Scale up/down Visibility of professionals
Shared decision making	Parental involvement in decision making processes.	Shared care plan Shared decision making Freedom of choice Point of view parent versus professional
Interprofessional collaboration	Collaboration between professionals with different expertise, or from different organizations.	Communication professionals, Collaboration professionals Co-location Coordination Multidisciplinary meetings
Referral	Transition from one care provider/organization to another.	Referral End of a care trajectory Evaluation of a care process
Privacy	Privacy of family members during information exchange.	Privacy Trust